

Terms and conditions

Deriv UAE MT5 Promotional Credit

Version 1

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Deriv UAE MT5 Promotional Credit

1. Introduction

- 1.1. These terms (the **"Promotion Terms"**) govern the Deriv UAE MT5 Promotional Credit Promotion (the **"Promotion"**). By participating in the Promotion, you accept these terms alongside our [General Terms of Use](#).
- 1.2. If there is any inconsistency between these Promotion Terms and the General Terms of Use, these Promotion Terms will prevail specifically regarding the Promotion.
- 1.3. **"Promotion Notice"** means any email, in-app message, landing page, website page, or other communication published or sent by Deriv notifying you that you are eligible for a Promotion and setting out the applicable Promotion details.
- 1.4. **"Promotional Credit"** means the non-withdrawable promotional trading credit credited by Deriv to an eligible real Deriv MT5 account under a Promotion.
- 1.5. **"Promotion Period"** means the period specified by Deriv in the applicable Promotion Notice, during which you must satisfy the applicable conditions and/or during which the Promotional Credit may be credited, used, expire, or be removed, as applicable. Deriv may extend the Promotion Period by notifying eligible clients.
- 1.6. **"Qualifying Deposit"** means your first deposit with Deriv that meets any amount, timing, payment method, or other criteria stated in the applicable Promotion Notice.
- 1.7. **"Qualifying Transfer"** means the first transfer from your Deriv Wallet to an eligible real Deriv MT5 account that meets the criteria stated in the applicable Promotion Notice.

2. Eligibility

- 2.1. The Promotion may be offered to new clients, selected existing clients, or both, whether by invitation or through a public campaign, as stated in the applicable Promotion Notice.
- 2.2. To qualify for a Promotion, you must satisfy all criteria set out in these Promotion Terms and the applicable Promotion Notice. Depending on the Promotion, those criteria may include one or more of the following:
 - 2.2.1. Holding or opening an eligible real Deriv MT5 account;
 - 2.2.2. Belonging to a specified client segment;
 - 2.2.3. Having made no previous deposit with Deriv;
 - 2.2.4. Making a Qualifying Deposit;

- 2.2.5. Making a Qualifying Transfer;
 - 2.2.6. Completing applicable verification checks; or
 - 2.2.7. Satisfying any other condition stated in the applicable Promotion Notice.
- 2.3. By making a Qualifying Deposit or Qualifying Transfer while a Promotion is available to you, you choose to participate and accept these Promotion Terms. Should you not wish to participate in this Promotion, please contact us.
- 2.4. Unless otherwise stated in the applicable Promotion Notice, you are not entitled to participate in a Promotion merely because you have received marketing material relating to it.
- 2.5. We may reject or hold your participation for review if you do not satisfy the eligibility requirements or if we reasonably suspect a duplicate identity, third-party or reversed payment, fraud, coordinated abuse, or other prohibited conduct.

3. Promotional Credit

- 3.1. If you satisfy all applicable conditions, you may receive a Promotional Credit in the amount or value determined by Deriv and stated in the applicable Promotion Notice.
- 3.2. The Promotional Credit may be expressed as a fixed amount, as a percentage of a Qualifying Deposit or Qualifying Transfer, or by another calculation method specified in the applicable Promotion Notice, and may be subject to a minimum amount, maximum amount, or cap.
- 3.3. The Promotional Credit will be credited once the applicable conditions for the Promotion are satisfied.
- 3.4. Unless otherwise stated in the applicable Promotion Notice, the Promotional Credit:
- 3.4.1. Is non-withdrawable;
 - 3.4.2. Cannot be transferred, assigned, exchanged, or redeemed for cash;
 - 3.4.3. May only be used for trading purposes on the real Deriv MT5 account to which it is credited; and
 - 3.4.4. Remains Deriv's property at all times.
- 3.5. The Promotional Credit may be used as additional margin to maintain trading positions on MT5, subject to platform rules, leverage, and margin requirements.
- 3.6. The Promotional Credit cannot be used to cover trading losses. Trading losses are deducted from your own funds.

4. Margin and stop-out

- 4.1. The Promotional Credit is excluded from your equity when determining whether the stop-out level has been reached.
- 4.2. Unless otherwise stated in the applicable Promotion Notice, automatic stop-out starts when your equity, excluding the Promotional Credit, reaches 50% of the margin required for your open positions.
- 4.3. The stop-out level is determined by the margin required for your open positions, as defined in the [General Terms of Use](#), and not by the amount of your Qualifying Deposit or Promotional Credit.
- 4.4. You are responsible for monitoring your account and maintaining sufficient own funds to support your open positions. The availability of a Promotional Credit does not prevent positions from being closed when the applicable stop-out level is reached.

5. Withdrawals and removal

- 5.1. The Promotional Credit itself is not withdrawable.
- 5.2. While the Promotional Credit is active, your own funds and any realised profits must remain in the relevant MT5 account if you wish to retain the Promotional Credit.
- 5.3. Any withdrawal or transfer of funds out of the relevant MT5 account while the Promotional Credit is active will result in the full removal of the Promotional Credit, without prior notice. You may then withdraw your available funds and net realised profits, subject to our standard withdrawal procedures, verification requirements, and applicable terms.
- 5.4. The Promotional Credit will be removed in full, without prior notice, if:
 - 5.4.1. A stop-out occurs on the relevant MT5 account;
 - 5.4.2. Your equity in the relevant MT5 account, including the Promotional Credit, falls below the amount of the Promotional Credit, meaning your own funds in that account have been used up;
 - 5.4.3. Negative balance protection is applied to the relevant MT5 account; or
 - 5.4.4. The relevant MT5 account is closed, suspended, or restricted.
- 5.5. We may also remove the Promotional Credit in full if:
 - 5.5.1. The Promotion Period ends, or another expiry or removal condition specified in the applicable Promotion Notice occurs; or

- 5.5.2. We determine or reasonably suspect that you have engaged in abuse or prohibited conduct under Section 6.
- 5.6. Once the Promotional Credit is removed, your available margin will be recalculated. This may reduce the margin available in your MT5 account and may result in one or more open positions being closed if you no longer have sufficient margin.
- 5.7. Where the Promotional Credit is due to expire or be removed on a scheduled date, we may give you prior notice so that you can ensure you have sufficient own funds to maintain any open positions.
- 5.8. We will not automatically reverse realised profits solely because the Promotional Credit has been removed.
- 5.9. You are solely responsible for monitoring your account and ensuring that you have sufficient available funds and margin to support your open positions without reliance on the Promotional Credit. We will not be liable for losses, missed profits, margin calls, or stop-outs arising from the expiry, removal, cancellation, or reclaim of the Promotional Credit in accordance with these Promotion Terms or the applicable Promotion Notice.

6. Abuse and prohibited conduct

- 6.1. We may, at our sole discretion, withhold, cancel, adjust, remove, or reclaim the Promotional Credit and/or any profits generated in connection with it if we determine or reasonably suspect that you have:
 - 6.1.1. Engaged in abusive, fraudulent, deceptive, or bad-faith conduct;
 - 6.1.2. Attempted to exploit a Promotion through arbitrage, risk-free trading, internal or external hedging, matching positions across linked accounts, churning, latency abuse, or other arrangements designed to circumvent the intended purpose or restrictions of the Promotional Credit;
 - 6.1.3. Opened, operated, or coordinated accounts to gain an unfair advantage;
 - 6.1.4. Used third-party, reversed, or otherwise unauthorised payments;
 - 6.1.5. Provided false, incomplete, or misleading information; or
 - 6.1.6. Otherwise breached these Promotion Terms or our General Terms of Use.
- 6.2. The use of a shared device or IP address alone will not be treated as proof of abuse.
- 6.3. We may disqualify you from a Promotion if we reasonably suspect misuse, abuse, fraud, or any other conduct inconsistent with the intended operation of the Promotion.

7. Modification, suspension, and termination

- 7.1. We reserve the right to amend, suspend, withdraw, or terminate any Promotion or Promotion Notice at any time at our discretion, subject to applicable laws and regulations.
- 7.2. Any amendment, suspension, withdrawal, or termination will not affect a Promotional Credit that has already been credited, except where required to prevent abuse, correct an error, enforce these Promotion Terms, or comply with applicable legal or regulatory requirements.

8. Governing law and jurisdiction

- 8.1. These Promotion Terms and any disputes arising from, in connection with, or relating to them, including non-contractual disputes, are governed by the laws of the United Arab Emirates.
- 8.2. The dispute resolution and jurisdiction provisions in our General Terms of Use apply to the Promotion.

9. Miscellaneous

- 9.1. Participation in a Promotion does not constitute investment advice or a recommendation to trade.
- 9.2. A Promotion does not guarantee profits or protect against losses.
- 9.3. The Promotional Credit should not be relied upon as a reason to trade or to increase the size, frequency, or risk of your trades.
- 9.4. You are responsible for your own trading decisions and for assessing whether trading is appropriate for your circumstances.
- 9.5. These Promotion Terms are available in English and Arabic. If there is any inconsistency or discrepancy between the English and Arabic versions, the Arabic version will prevail.
- 9.6. Our decision regarding any aspect of a Promotion, including eligibility, satisfaction of qualifying conditions, calculation of the Promotional Credit, and interpretation of these Promotion Terms, is final and binding, subject to applicable laws and regulations.

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